

Care for your pharmacy so that pharmacy can care for you



Caring for your health

- We are working hard to prepare more prescriptions than usual so your prescription may take longer than normal
- We are available on the end of the phone if you cannot come in, to help with medicines and minor illness advice
- We can also help you with medicines purchased over the counter and health and wellbeing advice to keep you well, for example stop smoking or weight management



Caring for each other

- Medicine stocks levels are close to normal, please order only what you need so that there's enough for everybody
- Please observe social distancing marks and don't come in at all if you have any symptoms which could be COVID19
- If you want your medicines delivered then please ask a family member, friend or volunteer so that we can deliver to those who most need our help

Caring for our teams

- Please be patient with us, and be kind, we really want to help
- Respect our staff, they are here to help you
- Our teams have families too and are working to help you despite very challenging circumstances
- We understand that you are worried however we will under no circumstances tolerate abusive behaviour towards us

